

Everbridge Mobile Application Overview

A Note about Apps

Everbridge has two main mobile Applications: ManageBridge: Utilized by Users to send messages out Everbridge Mobile App: Utilized by Contacts to receive messages

> Everbridge Mobile App, for Contacts receiving messages

- All EB Contracts include ManageBridge; Users can download and log in with your regular manager.everbridge.net credentials
- For the Everbridge Mobile App, unless you've linked your User and Contact records you'll need to complete a few steps to log in.





ManageBridge an app for Users sending messages out

EB Mobile App Feed and Message View



- Messages are easy to skim in a feed
- Individual messages can be
 opened, reviewed and confirmed



ever**bridge**®

How do I start?

1. Download Everbridge Mobile App



 att ATST
 1147 AM
 4 83

 Q. Hardworkpaysoff1
 Image: California constraints

 Organizations

 Image: California constraints

- 2. Search for key phrase to find your organization (created by your Admins)
- 3. Log in (with SSO or Member Portal Username) or Register (for public Member Portal)
- 4. Customize your Mobile App Settings
- 5. Start reading your messages!





1) Download Everbridge Mobile App

App Store Preview



	Everbridge Everbridge, Inc. Communication	**	★★ ★★ 633 ≜			
200 E	A You don't have any devices.	Add to Wishlist	Install			
Be alerted of a ball information for critical events	Know what's happening around you with location-based alerts	Use safety features to trigger alerts and report your location.	Connect with a or remain a			



With over 9,000 public safety agencies using Everbridge and Everbridge Nixle to keep residents informed, the Everbridge app offers the most trusted information available at a neighborhood level – all delivered directly to your mobile device. Messages range from emergencies and orime advisories to important announcements, reminders and community updates.



	MA)	For Everbridge & Nixle Alerts Everbridge, Inc.		
		**** * 3.7, 38 Ratings		
		Free Only on Apple Watch		
cre R	Receive vital information for critical events.	Apple Watch Keep informed with location-based alerts.	Collaborate with incider responders in a group ch	t Trigger alerts & share y location with safety feat
	trainiges 🕤 +++ *	Court Stand Advances	Court Buildon Chat	
10	The American		San-Tan Tua	
Ľ	Karay Andro Michael II and Anno Anno A	a state of	Chistopher Kerryke Poor 3 clean: court 14 people including Brace	
	Endorse human	- The Alter of the	Vector Itals presd	
Ê	No (model) Build and Dance Hald Scattane Model (Charles Martingation	ment second A	Child, Elleri & Sure For execution tone 2022 of 222 annual service annual tone 252 annual for 34 evolution annual Child, Elleri & Sure For execution tone	
	Everyoning temporal		Christopher Kerrigke	-
17	To Datase Execute Immediately: Earthquake	fraction incomed surger story (seeing	Dat .	
•	Estayore building intreastably Providentians legal and called and accurate for all	Tampana even south forders a sequence with take, representation party and, ford provinces with the take.	Elleri Léé	
	ing the second s	and share a series, which also also have been as a series of the series	San Fan Tual	
O	Tentenige Regional	The period of a people spin 90% answer and an allowed seconds.	Shigher Hourshell	·
	Buspiceson package in the hadmay Photo (Incl. F.e.)	Approximation of the second se	Vinisius hole	- December
		territory, provide previous of provide the Providence of the contract of the provide and provide the Providence of the contract of the provide and provide the Providence of the contract of the provide provide the providence of the providence of the contract of the providence of the providence of the providence of the contract of the providence of the providence of the providence of the contract of the providence of the providence of the providence of the contract of the providence of the providence of the providence of the contract of the providence of the	Con Maghan Haunshell	···

This app is only available on the App Store for iOS devices

Exception in the second

weverbridge[®]

Google Play Marketplace for Android Devices



App Store for iOS Devices

2) Search for key phrase to find your organization

- Key phrases (up to 3) are built in Settings Everbridge Mobile App Search Terms
- Organizations should then publicize their phrase with their Contacts or intended registrants (i.e. zip code or city name, or something less hard to guess for organizations that wish to stay private)

	:47 AM	7 80%						
Q Hardworkpaysoff	8	Cancel		(i) (i)	(A)	I	и с	\$
Organizations				Dashboard Universe No	otifications Critical Events	Incidents Co	ontacts Reports	Settings A
Kerry Corp A	Alerts		Settings 🕢 Organization Member	Portal Everbridge Open Ever	erbridge Mobile App			
			Search Terms	Everbridge Mobile A	рр			
			Passcode	Enter search terms Ever	rbridge Mobile App users will search	use to find your Me	ember Portal page	
			Scheduling	Organization display na This is the name that will	me: be returned in search results.			
			Incidents	Kerry Corp Alerts	n terms:			
				If empty, your organization	n will not be searchable from the ch term allows any Everbridge I	e app. Nobile App user to fin	nd your organization by	searching for the
				Kerry Corp				
				hardworkpaysoff1				
				✓ Require exact match (case insensitive) 👔			
		$\overline{\mathbf{O}}$		Save				



3) Log in

Log In

If using SSO or Contacts have already registered for the Member Portal



Register If using public Member Portal





Password Requir



4) Customize Your Mobile App Settings

Do you want different messages if a message is marked Priority versus Non-Priority? Works if you've enabled Notifications and sound for EB Mobile App

> Accepting Rich Text formatted messages doesn't impact your battery or storage



Approve banners and

when a message is

received

<u>Click here to edit</u>

Member Portal

profile

Vour

Everbridge

rom

Everbridge

Done



5) Start reading your messages!





≥ever**bridge**®

Content can include images, logos, hyperlinks, audio (from voice recording) and Conference Call information

🛙 AT&T 🗢 12:51 PM 7 5% 🗩	ul AT&T 중 3:43 PM 62%	•
Back	A Back	
Kerry McDonough Test Org To: krmcdonok	Kerry McDonough Test Org To: krmcdonok	
Jul 30, 2019 at 12:50:03 PM	Oct 25, 2018 at 2:28:16 PM	
Earthquake Reminders from Kerry Corp	CMT Activation	_
Please click here to confirm receipt	You have confirmed. 🗸	
Kerry Corp would like to remind all employe Please follow the recommendations of FEM2 from local authorities should an earthquake c	CMT has been activated, please dial in immediately. Status: Critical UPDATED -Alert Type: Severe Weather Location Affected: Boston Weather Alert: Blizzard	2
 If an earthquake happens, protect yoursel On! If you are in a vehicle, pull over and stop If you are in bed, turn face down and cov If you are outdoors, stay outdoors away f Do not get in a doorway. Do not run outside. Visit EarthquakeCountry.org/step5 for tig of other situations. 	Click here to join the conference at 1 (413) 595-9699. No access code is required.	

EARTHOUAKE

III AT&T 🗢

K Back

Allowing Contacts to Send Back Data

Per Notification, you can enable ulletresponse options in Settings



If an earthquake happens, protect yourself right a On!

from local authorities should an earthquake occur.

- If you are in a vehicle, pull over and stop. Set yo
- If you are in bed, turn face down and cover your
- If you are outdoors, stay outdoors away from bui
- Do not get in a doorway.
- Do not run outside.
- Visit EarthquakeCountry.org/step5 for tips and vi of other situations.

🛞 FEMA EARTHOUAKE Send a response







2:02 PM

71% 🔳

Send

🛾 Safari 📶 🔶

Cancel

Safari 📲 🗢	2:02 PM	72%
K Back		Share
Kerry McDonous	gh Test Org	
Jul 30, 2019 at 2:0	1:54 PM	
Earthquake R	eminders from K	erry Corp
Please clic	k here to confirm	receipt
Corp woul follow the ocal author	d like to rem recommenda rities should a	ind all en ations of an earthq
earthquak	e happens, p	rotect yc
	Send Email	
S	hare Message	
r is at a at is	Cancel	

Local Tab

- Shows public alerts (regular and high priority) from government agencies, higher education institutions and healthcare organizations. Alerts come from Everbridge's Nixle tool in the US and from Public Incident Zone alerts across the world.
- These can be clicked on individually or viewed as a list by clicking the sort option in the upper righthand corner.

