

Everbridge Mobile Application Overview

A Note about Apps

Everbridge has two main mobile Applications: ManageBridge: Utilized by Users to send messages out Everbridge Mobile App: Utilized by Contacts to receive messages

> Everbridge Mobile App, for Contacts receiving messages

- All EB Contracts include ManageBridge; Users can download and log in with your regular manager.everbridge.net credentials
- For the Everbridge Mobile App, unless you've linked your User and Contact records you'll need to complete a few steps to log in.





ManageBridge an app for Users sending messages out

EB Mobile App Feed and Message View



- Messages are easy to skim in a feed
- Individual messages can be
 opened, reviewed and confirmed



ever**bridge**®

How do I start?

1. Download Everbridge Mobile App



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 Organizations

 Image: California constraints

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- 2. Search for key phrase to find your organization (created by your Admins)
- 3. Log in (with SSO or Member Portal Username) or Register (for public Member Portal)
- 4. Customize your Mobile App Settings
- 5. Start reading your messages!







1) Download Everbridge Mobile App

App Store Preview



	Everbridge Everbridge, Inc. Communication	*
	A You don't have any devices.	Add to Wishlist
Be sletted of vital information for critical events.	Know what's heppening around you with location-based alerts	Use safety features to trigger alerts and report your location.



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With over 9,000 public safety agencies using Everbridge and Everbridge Nixle to keep residents informed, the Everbridge app offers the most trusted information available at a neighborhood level – all delivered directly to your mobile device. Messages range from emergencies and crime advisories to important announcements, reminders and community updates.



类	Everbridge (a) For Everbridge & Nixle Alerts Everbridge, Inc. ••••••••••••••••••••••••••••••••••••		
Receive vital information for critical events.	Apple Watch Keep informed with location-based alerts.	Collaborate with incident responders in a group chat.	Trigger alerts & share location with safety fea
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This app is only available on the App Store for iOS devices

everbridge[®]

Google Play Marketplace for Android Devices

or

App Store for iOS Devices

2) Search for key phrase to find your organization

- Key phrases (up to 3) are built in Settings Everbridge Mobile App Search Terms
- Organizations should then publicize their phrase with their Contacts or intended registrants (i.e. zip code or city name, or something less hard to guess for organizations that wish to stay private)

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3) Log in

Log In

If using SSO or Contacts have already registered for the Member Portal



Register If using public Member Portal





Password Require



4) Customize Your Mobile App Settings

Do you want different messages if a message is marked Priority versus Non-Priority? Works if you've enabled Notifications and sound for EB Mobile App

> Accepting Rich Text formatted messages doesn't impact your battery or storage

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	kerry_somerville		
Allow Push Notifi	cations		4
Priority Tone		Default >	
Nonpriority Tone		Default >	
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Prefer Rich Text	Version		
Turn on to view form without opening as a	atted emails (colors, image n attachment.	es, bold text, etc)	

Approve banners and pop-ups from Everbridge when a message is received

Click here to edit your Everbridge Member Portal profile

Done



5) Start reading your messages!



Kerry McDonough Test Org lerry

Reverbridge[®]

Content can include images, logos, hyperlinks, audio (from voice recording) and Conference Call information

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🚱 FEMA

Allowing Contacts to Send Back Data

Per Notification, you can enable ulletresponse options in Settings



If an earthquake happens, protect yourself right a On!

from local authorities should an earthquake occur.

- If you are in a vehicle, pull over and stop. Set yo
- If you are in bed, turn face down and cover your
- If you are outdoors, stay outdoors away from bui
- Do not get in a doorway.
- Do not run outside.
- Visit EarthquakeCountry.org/step5 for tips and vi of other situations.

🛞 FEMA EARTHOUAKE Send a response







2:02 PM

71% 🔳

Send

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Local Tab

- Shows public alerts (regular and high priority) from government agencies, higher education institutions and healthcare organizations. Alerts come from Everbridge's Nixle tool in the US and from Public Incident Zone alerts across the world.
- These can be clicked on individually or viewed as a list by clicking the sort option in the upper righthand corner.

